


January 19, 2009

Meadow View Manor
306 Dorsey Drive
Grass Valley, Ca 95945

Dear Jim Burse and the Meadow View Manor staff,

I wish to acknowledge you on your excellent facility and staff. My mother, Rhovina Parmelee lived with you for over six months and was superbly cared for the entire time. I (somewhat) lived there for three and a half days at the end of my mothers life. In this time I observed countless acts of kindness and caring not only for my mother but for all the residents. We experienced a completely professional staff from our first introduction by Lacy all the way along including the nurses, nurse assistance, custodial staff, administrative staff, kitchen staff, activities personnel, housekeepers and all caregivers. You have a very caring, loving and compassionate staff. I also witnessed great respect and kindness among the staff for one another. You are all amazing people and you have my admiration. My mother was very happy there and well cared for. In the final days you all expressed so much love and caring for both her and myself. I will always think of you individually and collectively in the fondest of ways. There are so many of you who cared for Rhovina, and I did not learn everyone's name, but I want you to know your were very appreciated by both my Mom and me. With great accolades I will recommend your facility to anyone. Keep up the tremendous work and most of all THANK YOU to each and every one of you.

Blessings,



Carolyn Michelsen
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