

January 30, 2009

Linwood Gardens  
4444 W. Meadow Lane  
Visalia, CA 93292

ATTN: Kerry, Director of Nursing

RE: Andrea Galindo

My mother, Rosa Rocha, spent about a month recently in your facility. She was discharged to an assisted living home in January 2009.

Just a note to let you know that I was pleased with the care my mother received in your facility. I especially want to thank and commend LVN, Andrea Galindo, for her services in Mom's care.

Andrea was always on top of any concern I had about Mom's care and would call the doctor immediately whenever she felt it was necessary. She kept me informed of any changes regarding Mom's care, her daily condition or medication. I observed that she is very efficient and conscientious in her work.

I believe Andrea is a great asset to Linwood Gardens and I commend her for her dedication to the residents and her profession.

Sincerely,

Dena Mello  
2401 N Linwood  
Visalia, CA 93291

✓ cc: Andrea Galindo